

Service Charges	
Call Out (& Collect)	
0 – 5 Miles	£0
5 – 10 Miles	£5
10 + Miles	£10
Express Charge (1-2d) (subject to no parts needed)	£20
Q-Jump (2-3d) (subject to no parts needed)	£10
Normal (3-5d)	£0
Return Device	£5 - £10
Onsite Rate (per hour)	£20 (£10 OAP)
Basic Protect Service Plan	£59.99
Bronze Protect Service Plan	£79.99
Silver Protect Service Plan	£89.99
Gold Protect Service Plan	£169.99
Diamond Protect Service Plan	£269.99
Remote Session Hourly	£20
Home Tuition (per hour)	£20 (£15 OAP)
- Includes: Internet Browsing, MS Office, Windows, On-Line Shopping, Skype etc.	
Wireless Device Setup On-Site (per hour)	£25 (£20 OAP)
- Includes: PC's, Laptops, Netbooks, Games Consoles, Tablets, Wireless Printers, Sky HD, Android TV Box	
Internet Problems On-Site (per hour)	£15 (£10 OAP)
Fitting Charges	
RAM Fitting (with Testing)	£5
HDD Fitting (with Clone Data)	£10
HDD Fitting (with Clean Install)	£40
HDD Fitting (with Clean Install & Data Backup)	£50
CPU Fitting (with Testing & Paste & Dust out of Fans)	£10
Desktop PSU Replacement/Upgrade	£10 + Part
Graphics Card Replacement/Upgrade & Stress Test	£10 + Part
CPU Cooler (+Fan & Thermal Paste) Replacement/Upgrade	£15 + Part
CD/DVD/BR Drive (+ Driver) Replacement/Upgrade	£10 + Part
Network Adapters/Add-on Cards (+ Driver) Replacement/Upgrade	£15 + Part
Motherboard Fitting	
- Laptop	£20
- Desktop	£15
- Tablet	£15
- Mobile Phone (Android/Windows/Blackberry)	£10
- Mobile Phone (Apple)	£15
- Satnav	£10
Screen Fitting	
- Satnav	£15
- Phone (Screwed on)	£15
- Phone (Glued on)	£20
- Tablet	£20 - £25
- iPad	£20 - £30
- Laptop	£15 - £25
- Laptop (Touchscreen)	£25 - £35
- AIO Desktop	£35 - £45

Miscellaneous Parts Fitting	
- Satnav	£10
- Phone	£15
- Tablet	£20
- Laptop	£15
- Desktop	£10
- AIO Desktop	£20
Satnav Battery Replacement	£10 + Part
Tablet Battery Replacement	£15 - £20 + Part
Mobile Phone Battery Replacement	£10 - £25 + Part
Laptop Battery Replacement	£10 + Part
Laptop Keyboard Replacement	£10 + Part
Laptop Cooling Fan Replacement	£15 + Part
Graphics Card Backplate	Ask for prices
Graphics Card Backplate (Custom + Decals)	Ask for prices
Graphics Card AIO Water Cooling	Ask for prices
Labour Charges	
Dust Out CPU/PSU/GPU Fans	£5
Dust Out w/ CPU/GPU/PSU Removal	+£5 Paste
- Desktop	£5
- Gaming	£10
- AIO Desktop	£15
Dust Out w/ Casing Removal	£10
Dust Out w/ Heatsink Removal	+£5 Paste
- Laptop	£20
- Desktop	£10
- Gaming	£15
- AIO Desktop	£25
Dust Out w/ Casing & Heatsink Removal	+£5 Paste
- Laptop	£25
- Desktop	£10
- Gaming	£15
- AIO Desktop	£25
Data Backup	£10
- Virus/PUP Removal	£5
Data Backup & Transfer to Device	
- USB Stick	£20 + Part
- USB External HDD	£20 + Part
- Disk	£20 + £3/ea. Disk
Data Recovery	
- Standard	£30
- Extended (Deep Scan)	£50
Memory Test	£5
HDD Test	
- Pass	£5
- Pass After Repair	£10
Faulty Motherboard Diagnosis	
- Laptop	£20
- Desktop	£25
- Gaming	£30
- AIO Desktop	£35

User Group Configuration	£5 each
DC Jack Repair/Replace	
- Glue into Place	£15
- Harness Replacement	£15 + Part
- Board Replacement	£15 + Part
- Solder Repair/Replacement	Upto £50
Custom Desktop Build	£50 + Parts
- Transfer Data (+ Virus Scan) & Install Apps	£25
- Home Setup	£35
Computer Health Check	£20
Software Repair/Install	
Windows Activation – Genuine Windows Key	
- Windows XP	£40
- Windows Vista	£35
- Windows 7	£30
- Windows 8/8.1	£25
- Windows 10	£20
Windows Installation & Drivers & Activation	
- Windows XP	£40
- Windows Vista	£40
- Windows 7	£35
- Windows 8/8.1	£30
- Windows 10	£30
Windows Upgrade & Drivers & Activation	+ £20 Data
- Windows XP > Windows Vista	£40
- Windows XP > Windows 7	£35
- Windows Vista > Windows 7	£35
- Windows Vista > Windows 8/8.1	£30
- Windows 7 > Windows 8/8.1	£30
- Windows 7 > Windows 10	£30
- Windows 8/8.1 > Windows 10	£30
Windows Fixes/Updates	£25
Windows Optimization	£25
Windows Drivers/Driver Update	£20
Non-Windows OS Software Installation	£15
Windows OS SSD Tweaks	
- Windows 7	£15
- Windows 8/8.1	£10
- Windows 10	£5
Tablet/Satnav Software Repair	
- Software Repair w/ Backup & Virus Scan	£20
Software Installation (+ Data Backup)	
- Satnav	£20
- Tablet	£25
- Mobile Phone (Android)	£25
- Mobile Phone (Windows)	£25
- Mobile Phone (iOS)	£30
- Mobile Phone (Blackberry)	£20
Software Update	
- Satnav	£15
- Tablet	£20

- Mobile Phone (Android)	£20
- Mobile Phone (Windows)	£20
- Mobile Phone (iOS)	£25
- Mobile Phone (Blackberry)	£15
Android TV Box Firmware Install	£20
Android TV Box Software Install & Configuration	£15
Repair Internet Browser Crashes (+ Bookmarks/Passwords Backup)	
- Internet Explorer	£20
- Microsoft Edge	£15
- Mozilla Firefox	£10
- Google Chrome	£10
- Opera	£10
- Safari	£15
New Computer Setup & Customisation	
- Laptop	£25
- Desktop	£20
Ransomware Prevention	£10
Data Security	
Safe Secure Data Wipe & Disposal	£10
Data Transfer (+ Virus Scan)	
- PC to PC	£40
- PC to Laptop	£35
- Laptop to Laptop	£30
- Laptop to PC	£25
Password Removal	
- Laptop	£15
- Desktop	£10
Virus/Malware/Trojan/PUP Removal	£35
Bloatware Removal	£15
Data Recovery	Ask for price
Hardware Sale	
Power Cable	
- Kettle	£5
- Clover	£6
- Figure 8	£7
Laptop Charger Replacement	£10 + Part
USB Cable Replacement	£5
USB Mouse	
- Wired	£8
- Wireless	£5
USB Keyboard	
- Wired	£15
- Wireless	£20
Video Cable	
- VGA	£5
- HDMI	£5 - £18
- DVI	£5 - £20
- Display Cable	£5 - £15
Desktop Refurbishment on top of Device Cost	£35
Laptop Refurbishment on top of Device Cost	£30
UPS (Uninterruptible Power Supply)	Ask for prices

External Hard Drive	Ask for prices
NAS (Network Attached Storage)	Ask for prices
Wireless Home Network Solution	Ask for prices
Apple MacBook/iMac/Mac Mini	
HDD Fitting - MacBook - iMac - Mac Mini	£10 £15 £20
HDD Fitting (with Clone Data) - MacBook - iMac - Mac Mini	£15 £20 £25
HDD Fitting (with OSX Install) - MacBook - iMac - Mac Mini	£40 £45 £50
HDD Fitting (with OSX Install, Data Backup & Virus Scan) - MacBook - iMac - Mac Mini	£50 £55 £60
Speed Up Apple OSX	£30 + Parts
Motherboard Fitting - MacBook - iMac - Mac Mini	£35 £50 £45
Dust Out CPU Fans - MacBook - iMac - Mac Mini	£5 £10 £5
Dust Out w/ Casing Removal - MacBook - iMac - Mac Mini	£15 £30 £20
Dust Out w/ Casing & Heatsink Removal - MacBook - iMac - Mac Mini	£20 £35 £25
Apple OSX Fresh Installation & Updates - OSX 10.0 Cheetah - OSX 10.1 Puma - OSX 10.2 Jaguar - OSX 10.3 Panther - OSX 10.4 Tiger - OSX 10.5 Leopard - OSX 10.6 Snow Leopard - OSX 10.7 Lion - OSX 10.8 Mountain Lion - OSX 10.9 Mavericks - OSX 10.10 Yosemite - OSX 10.11 El Capitan - macOS 10.12 Sierra - macOS 10.13 High Sierra	£50 £50 £50 £50 £50 £40 £40 £40 £40 £35 £35 £35 £35

Virus/Malware/Trojan/PUP Removal	£40
Memory Test	£5
Faulty Motherboard Diagnosis	
- MacBook	£40
- iMac	£45
- Mac Mini	£50
SSD Tweaks	£5
Apple OSX Upgrade/Update to Newer Version	£20
Apple Watch Software Repair/Installation/Update	
- watchOS 2.0 Bondi	£10
- watchOS 2.2 Coral	£15
- watchOS 3.0 Daytona	£20
- watchOS 3.1 Blowfish	£25
Smart Watch Repair	
- Fitbit	£15 - £50 + Part
- Samsung	£25 - £70 + Part
- Android Wear	£25 - £70 + Part
- Apple	£30 - £90 + Part
- Garmin	£25 - £70 + Part
- Pebble	£25 - £80 + Part
Camera Repair	
Disassembly/Repair/Replace Parts	£15 - £200 + Part
Game Console Repair	
Disassembly/Repair/Replace Parts	£15 - £50 + Part
Controller Repair	£15 - £40 + Part
iPod/MP3 Player Repair	
Disassembly/Repair/Replace Parts	£15 - £80 + Part
DVD Player/HiFi Lens Cleaning	
DVD Lens Cleaning	£15
HiFi Lens Cleaning	£25
Other OS Installations (+ Updates)	
- Debian	£35
- Kubuntu	£25
- Linux	£30
- Linux Mint	£30
- Linux Mint Debian	£30
- Lubuntu	£25
- Ubuntu	£25
- Ubuntu MATE	£25
- Xubuntu	£25
Drones – Quadcopters	
Parrot (All Models)	Ask for prices
Revell (All Models)	Ask for prices
RED5 (All Models)	Ask for prices
DJI (All Models)	Ask for prices
KB Kaiser Baas (All Models)	Ask for prices
Yuneec (All Models)	Ask for prices
Propel (All Models)	Ask for prices
Ehang (All Models)	Ask for prices